

ASIAN CLAIMS CONVENTION

Bangkok Thailand



Claims a Global Perspective – From Twin Towers to Crops

21-22 March 2013

QUALIFYING PROFESSIONAL HOURS: 14

Platinum Sponsor:



Matson Driscoll & Damico

Silver Sponsors:



LWG Group



Belfor



Forensic Services



Thornton and Tomasetti



Australasian Institute of Chartered Loss Adjusters
Email: adminoffice@aicla.org
For program & registration go to www.aicla.org

Bronze Sponsor:



McLarens Young International

Media Partner:



McMullan Conway

In partnership with:



International Federation of Adjusting Associations



Malaysian Insurance Institute



Singapore College of Insurance



Asian Claims Convention – Bangkok

21-22 March 2013

About the event

The two day convention will cover key issues impacting the claims sector of the insurance industry. Delegates will receive information and share insights from leading professional speakers from a wide range of fields. The presentations are highly topical and relevant in a dynamically changing global insurance market.

Sponsorship

There are a number of sponsorship packages for interested parties. For a copy of the sponsorship proposal, please contact Tony Libke at adminoffice@aicla.org.

The Venue

Four Seasons Hotels are renowned the world over for their quality and elegance. The Four Seasons Bangkok is no exception with traditional Thai architecture and tropical gardens creating a superb ambience. The five star hotel is centrally located with easy access to shopping venues and the MTR transport system.

www.fourseasons.com/bangkok/

Who Should Attend

Professionals engaged in the insurance industry, particularly in the area of claims including senior insurance company managers, brokers, re-insurers, loss adjusters, professional consultants, insurance lawyers, suppliers and service providers.





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Program Outline

Thursday 21 March

9:15 – 9:30

Welcome and Opening

9:30 – 10:15

Christchurch Quakes - The Art and Science of Settling Claims

Mark Ellis - Vice President, Thornton Tomassetti, New Zealand &

Paul Handy - Director, Global Technical Service, Crawford & Co, UK

10:15 – 10:45 Morning Tea

10:45 – 12:15

The World Trade Centre Disaster - An Indepth Investigation and Scientific Analyses of 911

Dr Jonathan Barnett - Technical Director

Olsson Fire & Risk, Australia

12:15 – 1.15

Lunch

1.15 – 2.00

Claim Service Provider Teamwork - A Win for the Policy Holder and Insurer

Brian Whitmore - Managing Director

Belfor, Asia (Assisted by colleagues)

2.00 – 2.45

Reinsurers Relationship with Loss Adjusters - Lessons Learnt from the Recent Natural Catastrophes

John Pyall, International Claims Co-ordinator, Singapore

Dr Eberhard Witthoff - Head of Claims Germany, Asia Pacific and Africa

Munich Re Insurance

2.45 – 3.15 Afternoon Tea

3.15 – 4.00

Privilege, Litigation and the Loss Adjusters' Report - Are you Prepared?

Alan Polivnick - Partner

Watson Farley & Williams, Thailand

4.00 – 4.45

Insurance and Claims Opportunities from Technology Driven Agriculture Developments

Ken Bullen - Cerno Agriculture Manager

Cerno, Australia

7.00 – 11.00 Dinner - Sponsor - MDD



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Friday 22 March

9:00 – 9:45

Technical Experts - Maximising the Benefits they Provide on Claims Adjusting

Bruce Swales - Managing Director

LWG, Singapore

9:45 – 10:30

An Introspect of the Claims Promise

Wee Loon Yong - Regional Vice President

AIG, Asia Pacific

Mark Handy - Senior Vice President

Chartis International LLC, New York USA

10:30 – 11.00 Morning Tea

11.00 – 11.45

Removing the Biggest Adjustment in Asian BI Claims

Phillip Taylor - Managing Director

MDD, Asia Pacific

11.45 – 12.30

Jeweller's Block and Fine Art

Tim Hollinrake - Technical Adviser

McLarens Young International, Thailand

12.30 – 1.30 Lunch

1.30 – 2.15

Global or Not, This is What's Happening With Fire Claim Investigation in Asia

Aini Ling

Forensic Services, Malaysia

2.15 – 3.00

Broker - A Brokers Retrospective of a Major Claim in Asia

3.00 – 4.15 Afternoon Tea

3.30 – 4.15

A Legal Perspective on BI outcomes from the Thailand Floods

Peter Shelford - Partner

DLA Piper, Singapore

4.15 – 5.00

Business in Asia - A Changing Environment

Mike Goodwin

Singapore



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Registration Form/ Tax Invoice - ACC13 Registration

Please complete form in BLOCK LETTERS. Payment must accompany registration form.

Delegate Details

Title: Mr Mrs Ms Dr

AICLA/IFAA/MII/SCI Member Non-Member

Surname: _____ Given name: _____

Position: _____ Organisation: _____

Address: _____

State: _____ Country: _____ Postcode: _____

Business phone: _____ Fax: _____

Email: (confirmation will be sent to this address) _____

Preferred name on badge: _____

Dietary requirements: Vegetarian Other please specify:

For multiple registrations please attach details of each delegate

Registration

Full convention registration

Includes convention program (2 days), materials, one gala dinner ticket and lunch and refreshments on both days of the convention.

Member (AICLA, MII, IFAA, SCI) USD \$	Non-Member USD \$
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Early Bird (paid before 28 February 2013)

Individual registration	<input type="checkbox"/> \$750	<input type="checkbox"/> \$850
Multiple registration (3 or more from one company)	<input type="checkbox"/> \$650	<input type="checkbox"/> \$750

Standard (paid after 5pm 28 February 2013)

Individual registration	<input type="checkbox"/> \$850	<input type="checkbox"/> \$950
Multiple registration (3 or more from one company)	<input type="checkbox"/> \$750	<input type="checkbox"/> \$850

One day convention registration

(Includes entry to the convention program on either Thursday or Friday and convention material)

Thursday only registration	<input type="checkbox"/> \$500	<input type="checkbox"/> \$600
Friday only registration	<input type="checkbox"/> \$500	<input type="checkbox"/> \$600



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Convention Dinner (only)

Additional tickets (for colleagues or partners)

Gala dinner \$150 / person

Names: 1. _____ 2. _____

3. _____ 4. _____

Dietary requirements: Vegetarian Other please specify:

Accommodation

Four Seasons Hotel - Bangkok

Arrival date: ____ / ____ / ____ Departure date: ____ / ____ / ____

No of nights Single occupancy \$180 Total USD \$

No of nights Double occupancy \$200 Total USD \$

Total Amount Payable

Convention & Accommodation USD \$

Payment Details

1) Cheques

Cheques/ bank draft to be made payable to AICLA - GPO Box 1502 Brisbane Australia 4001

2) EFTPOS/ Direct Credit

Bank account: National Australia Bank

Bank address: Level 22, 100 Creek Street Brisbane Australia 4000

Account name: Australasian Institute Of Chartered Loss Adjusters (AICLA)

Account number: AUJLAUSD01 Swift Code: NATAAU3302S

Our address: AICLA, 4th floor Canegrowers Building, 190 Edward Street Brisbane Australia 4000

Reference: Your name as per registration form

3) Credit Card

Visa Mastercard Diners Club Amex

Card number:

Cardholders name: _____ Expiry date: ____ / ____ / ____

Amount: _____ \$

Cardholders signature: _____ Date: ____ / ____ / ____



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Cancellation and substitution policy

- Cancellation in writing made before 28 February 2013 – full refund less \$100 administration fee.
- Cancellations received after 28 February 2013 – no refund.
- In the event of a registrants inability to attend, a substitute delegate is welcome. Substitutions may be made at any time prior to 18 March 2013.

Changes to the program

- If necessary the organising committee reserve the right to alter the program without prior notification to delegates.

Organising Committee

Michael Cooke – Cerno Ltd, Australia

Ian Lavin – McLaren Young International, Hong Kong

Jaye Kumar – Australian Network Adjusters, Australia

Tony Libke – Australasian Institute of Chartered Loss Adjusters, Australia

Stephen Kwang – Insight Adjusters & Surveyors, Singapore

Tim Hollinrake – McLaren Young International, Thailand



To confirm your booking

Please complete the form with payment and return to:

Australasian Institute of Chartered Loss Adjusters (AICLA)

GPO Box 1705, Brisbane Qld 4001

Phone: +61 7 3229 6663 Fax: +61 7 3221 7267

Email: adminoffice@aicla.org

