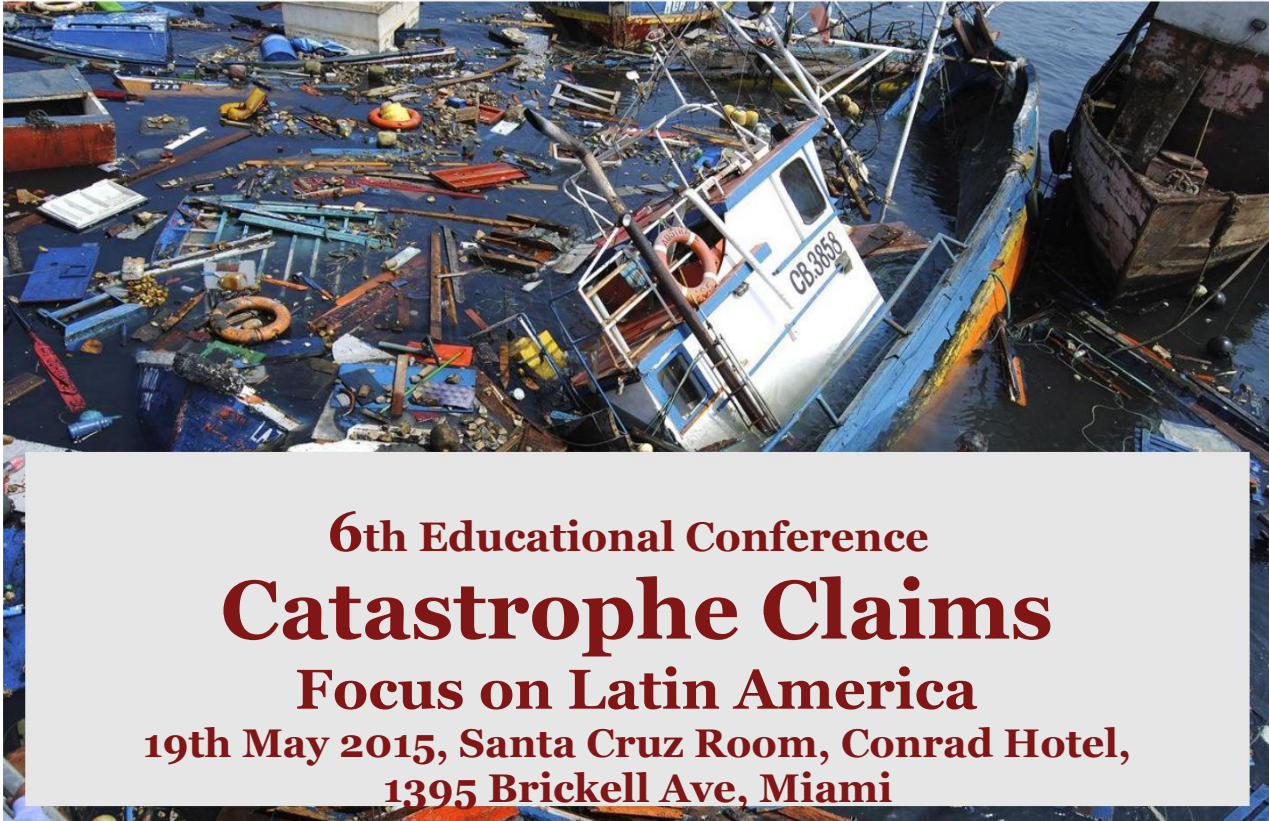




"The representative voice of Loss Adjusting around the world"



6th Educational Conference
Catastrophe Claims
Focus on Latin America
19th May 2015, Santa Cruz Room, Conrad Hotel,
1395 Brickell Ave, Miami

Event Sponsors



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Conference Day Itinerary

Time	Event
08.15 - 08.45	Registration & Light breakfast
08.45 - 09.00	Welcome by IFAA President - Felipe Hoetz , ALOSI, Chile
09.00 - 09.40	Lessons learnt from the natural catastrophe events in Latin America for the last 20-30 years - Keynote speaker - Edmundo Hernandez , Head of Claims and Liability Management for Latin America, Swiss Re.
09.40 - 10.20	Financial perspectives - Derek Royster , Partner, RGL Forensics
10.20 - 10.40	Coffee break
10.40 - 11.20	Real-time catastrophe event response: Estimation of insurance portfolio losses - Adam Canning , Senior Vice President, Willis Re Latin America and Caribbean
11.20 - 12.00	North American issues - Peter Crosa , Secretary & Treasurer, National Association of Independent Insurance Adjusters (NAIIA)
12.00 - 12.20	Human factors in catastrophe adjusting - Ben Carroll , Director, Concordia Global Network ltd.
12.20 - 12.40	Global training and education for the adjusting profession - Malcolm Hyde , Executive Director of Chartered Institute of Loss Adjusters (CILA)
12.40 - 14.00	Buffet Lunch
14.00 - 14.40	Ted Gregory , Operations Manager, Property Claims Services (PCS)
14.40 - 15.20	Engineering expertise in Latin American catastrophes - Van Fisher , SVP, Director of Engineering (Structural), PT&C LWG Forensic Consulting Services
15.20 - 15.40	Coffee break
15.40 - 16.30	Panel Discussion*
16.30 - 17.10	Nick Hyatt , Associate Principal, Thornton Tomasetti
17.10 - 17.50	Claims handling lessons from Hurricane Odile - A forensic accountant viewpoint - Roberto Quintana , Partner Quintana, López, Donoghue & González
17.50 - 18.00	Closing Comments by IFAA President - Felipe Hoetz
18.00 onwards	Drinks reception

*Panel

Panelists - **Anibal Ortiz**, Latin American and Caribbean Regional Catastrophe Coordinator, AIG. **Ignacio Perales**, Park Perales, S.C. **Alex Guillamont**, Director, Kennedys. **Tony Clark**, Principal, Clark Insurance and Arbitration, **Malcolm Hyde** Executive Director (CILA)

The itinerary is subject to change. All changes will be communicated on our website and to each confirmed delegate via email. A final itinerary will be printed in our conference brochure on May 17th.

Full day conference including all food and refreshments:

FIFAA / Association Member: US\$ 425.00

Non-Member Delegate: US\$ 495.00

To register please complete the form and payment

at: www.theifaa.net/miami2015

or please complete the form below:

DELEGATE INFORMATION

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FIFAA - Y/N

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Conference cancellation policy: If you cancel your delegate booking 15 days or more before the event, you will receive a refund less a handling and administration fee of \$50. If a cancellation is made after this time, no refund can be made but a substitute delegate would be able to take your place. All cancellations / substitutions must be made in writing and acknowledged by the IFAA.

Venue:
Venue:
Conrad Hotel
The Willis Building



1395 Brickell Ave,
Miami, FL



Santa Cruz Room



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