

*The Chartered Institute
of Loss Adjusters*



IFAA Miami 2015

Executive Director Malcolm Hyde
BSc (Hons) Dip Fr FCII FCILA FIFAA



Introduction

- The Chartered Institute of Loss Adjusters
- 1941 Created
 - Reason for creation
- 1961 Royal Charter
 - Reason for gaining Charter
 - What it means today
- International Membership history
 - Migration
 - Encourage local experts
- Different Loss Adjusting Models
 - Europe
 - USA



Importance of qualifications

- The need for expertise
 - Customer outcomes
 - Just and fair
- The need to provide a service unrivalled
- Unique selling point
- Customer confidence
- Regulatory confidence



CIL A Qualifications

- Certificate
 - Level 3 Qualification Credit Framework
- Diploma
 - Level 3 Qualification Credit Framework
- Advanced Diploma
 - Level 5 Bournemouth University
- Associate / Fellow
 - Level 7 Masters
- Professional Development (Loss Adjusting) MSc (Part-time)



International Activities

- Training in Middle East
 - Number of events and attendees
- Masters Training in Far East
 - Subject to demand
- Webinars
 - Number of events and attendees
- Claims Focus
 - Increased to 5 per year from 3
 - Modernised format
 - CPD included
- Examination centres throughout the world
- Executive Director Executive Committee of FUEDI



International Activities Continued

- Approximately 60 and growing CILA Members joined or rejoined IFAA this year
- Recognition of international qualifications:
 - Singapore
 - Malaysia
 - Hong Kong
 - Australia
 - New Zealand



International Qualifications

- Recognition of:
 1. Differing Loss Adjusting Models
 2. Differing territorial laws and regulations
 3. Need for recognised benchmarking
 4. Trust, Confidence, Skill and Expertise



International recognition

- Standard verification/ agreement/ validation
- Joined up approach to promotion
- Cooperation
- Identify common benefits
- Mutual recognition
- Mutual recognition of prior learning
- Sharing for the common benefit



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